

Presentation # 4

Presenter: Ron Barbagallo, Energex

Title: Distribution Reliability Planning at ENERGEX

Abstract

ENERGEX Limited is a distribution utility that services customers in the south east corner of Queensland, Australia. This paper discusses: the regulatory framework that provides the drivers for reliability improvement, the regulatory reliability performance targets and incentive schemes, ENERGEX's current reliability performance, the causes of customer outages and plans to improve to reliability performance.